Over 65 Years of Service

Centex Citizens Credit Union Fall 2023



HOLIDAY REMINDER

We will be closed
October 9 for Columbus
Day; November 11 for
Veterans Day; November 23
for Thanksgiving; and
December 25 for Christmas.
We will close early at 1pm
on November 24.

Bank with Us:

Website:

www.centexcitizenscu.com Toll-Free: I-866-562-9296

24-hour Auto Teller: 1-800-310-9387

Drive-Thru Mobile App ATMs

Mexia: (254)562-9296 Corsicana: (903)872-8347 Ennis:

(972)872-6820

We won some awards!



Meet Our Newest Staff!

We are pleased to welcome Jalisa Perry, from Buffalo, to our staff! She is a Teller at our Mexia location.

Jalisa is currently in school at Tarrant County College and soon transferring to Sam Houston University to finish out her degree in Agri Business.

She is married with a 4-year-old son that just started PreK this year. She spent her youth deeply involved in 4-H and loved it, so now her family spends free time going to rodeos and similar adventures.

Jalisa says she loves the family feel and downhome atmosphere of working at CCCU. She looks forward to meeting everyone and growing with the team!



Managing Your Cards is as Easy as 1-2-3

Card Hub is a powerful tool that puts card management at your fingertips. Right from the CCCU mobile app, you can:

- ⇒ Control how your cards are used
- ⇒ Easily add cards to your digital wallet
- ⇒ See who stores your card information
- ⇒ Add alerts to notify you when your card is being used
- ⇒ Easily lock and unlock cards
- ⇒ MORE! Visit Card Hub on www.CentexCitizensCU.com





Thank YOU for Your Votes! Best of the Best!









Ask any of our staff what they like about working at CCCU and the answer will more than likely be: the members. Right now, we are so grateful to all of our members who voted for us in the Best of the Best Awards this summer.

Top photo: CCCU— Mexia was honored with the Best Loan Company award.

Middle: Our Corsicana location was honored with Best Credit Union.

Bottom left: Brandi Jones took the title of Best Banker.

Bottom right: Catina Johnson was voted Best Customer Service Representative.

From the bottom of our hearts, we thank you for your votes, for your business, for your membership and for your friendship. We appreciate you and look forward to serving you for all your banking needs!

Check out CentexCitizensCU.com for lots of useful tips, information, calculators & more!

Call for Volunteers

entex Citizens Credit Union is now accepting applications for individuals interested in serving on the Board of Directors. You must be a CCCU member in good standing and age 18 or older to apply. Pick up a volunteer application, along with detailed nomination requirements and procedures from our Mexia location at 1404 East Milam. Applications must be submitted by 3 pm on November 6, 2023.



Security reminder...



CCCU wishes to remind members of the importance of monitoring account transactions, especially when using a debit card or shopping online. CCCU proudly partners with VISA for monitoring for fraudulent activity and is almost immediately notified when hacking has occurred.

Please take the time to review your transactions online, via your monthly statement, or on the toll-free Home Banking number (1-800-310-9387). If you detect suspicious activity, inform CCCU immediately. After hours, call 1-800-472-3272.

NOTICE:

The following documents are available to all members:

- Most recent Balance Sheet and Income Statement.
- Most recent Summary of Annual Audit
- Most recent Board policy regarding access of Articles of Incorporation, Bylaws, Guidelines, Board Policies and copies thereof
- Most recent Internal Revenue Service Form 990



Proudly Serving Our Membership:

Senior Management: Tami Griffin: President/CEO; Brandi Jones: Vice President—Lending & Operations;

LaTonya Molina: Vice President—Administration; Camesha Busby: Vice President—Business Development/Marketing;

Ariel Minchew: Assistant Vice President of Accounting

Board of Directors: Chairman Richard Johnson (2026); Dennis Wilson (2026); Terry Don Shivers (2025);

Dr. Joe Saucedo (2025); Arthur Busby (2024); Tara Waggener (2026).

Board terms expire in March of year indicated behind each member's name.

Complaint Notice

If you have a problem with the services provided by this credit union, please contact us at:

Centex Citizens Credit Union

PO Box 1252

Mexia, Texas 76667

(254)562-9296 or info@centexcitizenscu.com

This credit union is incorporated under the laws of the State of Texas and, under state law, is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below:

In Person or US Mail: 914 East Anderson Lane Austin, Texas 78752-1699

Phone: (512)837-9236 Fax: (512)832-0278 Email: complaints@cud.texas.gov Web: www.cud.texas.gov



Rates

Certificates of Deposit \$1,000 Minimum

TERM APR
6 MOS. 2.25%
9 MOS. 5.25%
12 MOS. 2.50%
18 MOS. 2.60%
24 MOS. 2.65%
36 MOS. 2.10%
Dividends Paid Quarterly.

Early withdrawal penalties may apply.

Money Market Accounts

Minimum Balance \$2500.00 APR 0.30% \$10,000 APR .75% >\$20,000 APR 1.14% Dividends Calculated on Average Daily Balance. Paid Monthly

IRA = APR 0.50%

Dividends Calculated on Average

Daily Balance. Paid Quarterly

Rates are as of newsletter print date and subject to change. Contact us for applicable fees and terms on the above rates.

www.CentexCitizensCU.com 24-Hour Access: I-800-310-9387

Toll-Free: I-866-562-9296

Mailing address: PO Box 1252 Mexia, TX 76667

MEXIA
1404 E Milam
Mexia, TX 76667
P: 254/562-9296
F: 254/562-6994
Lobby Hours:
Mon-Thur 9 am—3 pm
Fri 9 am—6 pm
Drive Thru:
Mon—Fri 7:30 am—6 pm

Sat 9:30 am-12:30

CORSICANA
3501 W 7th Ave.
Corsicana, TX 75110
P: 903/872-8347
F: 903/872-8452
Lobby Hours:
Mon- Thur 9 am-4 pm
Fri 9 am-6 pm
Drive Thru:
Mon-Fri 7:30 am-6 pm
Sat 9:30 am-12:30

ENNIS
2251 W Ennis Ave
Ennis, TX 75119
P: 972/872-6820
F: 972/872-6826
Lobby Hours:
Mon- Thur 9 am-4 pm
Fri 9 am-6 pm
Drive Thru:
Mon-Fri 7:30 am-6 pm
Sat 9:30 am-12:30





